



911 Surcharge Audit

911 Emergency Response Advisory Committee

November 17, 2022

AGENDA ITEM 6

911 Surcharge Audit Overview



- NRS 244A.7643 authorizes the Board of County Commissioners to engage a qualified independent auditor to perform an audit of the surcharges collected by telecommunications providers in the county.
 - The auditor cannot charge a fee that exceeds the actual costs of performing the audit.
- Washoe County explored conducting an audit of 911 Surcharges in 2017 and solicited bids to conduct the audit.
 - Costs varied between respondents. Each response, however, included a flat fee and/or a contingency fee based on the amount of additional funds collected by the county as a result of the audit.

911 Surcharge Audit



- Scope of Audit
 - Review E911 fees remitted by telecommunication providers in the County
 - Review the basis telecommunication companies use to determine the amount of their remittances.
 - Determine if telecommunications companies are remitting fees appropriately based on review of available records and other analysis.
 - Provide a detailed report of findings including an estimate of the additional annual revenues due to identification of telecommunication providers miscalculations.
 - Assist in negotiations with the District Attorney's Office or outside counsel in disputes over fee remittance calculations.
 - No intent to retroactively collect past fees.

Questions/Discussion

